

RMA Request Form



Customer Name

Submitted By

Email

Phone

Describe every return in detail — example: *dropped from a 10' ladder, screen cracked*.
List each unit separately and make sure to include the full serial number.
Check **Lost / Destroyed** for any device that is unable to be shipped back.

WALT DEVICES TO RMA

OFFICE USE ONLY

1

Serial Number

Date of Incident

Evaluation Result

Cause of Incident

☐ Lost / Destroyed

Put-Away

2

Serial Number

Date of Incident

Evaluation Result

Cause of Incident

☐ Lost / Destroyed

Put-Away

3

Serial Number

Date of Incident

Evaluation Result

Cause of Incident

☐ Lost / Destroyed

Put-Away

4

Serial Number

Date of Incident

Evaluation Result

Cause of Incident

☐ Lost / Destroyed

Put-Away

5

Serial Number

Date of Incident

Evaluation Result

Cause of Incident

☐ Lost / Destroyed

Put-Away

WRANGLER DEVICES TO RMA

OFFICE USE ONLY

1

Serial Number

Date of Incident

Evaluation Result

Cause of Incident

☐ Lost / Destroyed

Put-Away

2

Serial Number

Date of Incident

Evaluation Result

Cause of Incident

☐ Lost / Destroyed

Put-Away

01

Replacement ships first.
Approved requests ship with a prepaid return label included.

02

Return within 10 days
using the new shipment's packaging, or be invoiced \$475 per device.

03

Lost / Destroyed checked
means the device is unable to be shipped back — that unit is billed at \$475 automatically.