



## weavix™ RMA Request

**Please complete the following information:**

Customer Name: \_\_\_\_\_

Person Submitting Form: \_\_\_\_\_

Contact information: Email: \_\_\_\_\_ Phone: \_\_\_\_\_

For all returns, please provide as much detail as possible. Ex: dropped from 10' ladder and screen cracked. For all lost or destroyed devices, a one-time fee will be charged to your account at the rate of \$475 per walt or wrangler. If submitting for multiple units, please list each separately below:

**Walt Devices to RMA:**

1. Serial Number (found on back of device): \_\_\_\_\_

Date of incident/issue: \_\_\_\_\_

Cause of incident/issue (detailed): \_\_\_\_\_

2. Serial Number (found on back of device): \_\_\_\_\_

Date of incident/issue: \_\_\_\_\_

Cause of incident/issue (detailed): \_\_\_\_\_

3. Serial Number (found on back of device): \_\_\_\_\_

Date of incident/issue: \_\_\_\_\_

Cause of incident/issue (detailed): \_\_\_\_\_

4. Serial Number (found on back of device): \_\_\_\_\_

Date of incident/issue: \_\_\_\_\_

Cause of incident/issue (detailed): \_\_\_\_\_

5. Serial Number (found on back of device): \_\_\_\_\_

Date of incident/issue: \_\_\_\_\_

Cause of incident/issue (detailed): \_\_\_\_\_

**Wrangler Devices to RMA:**

1. Serial Number (found on back of device): \_\_\_\_\_

Date of incident/issue: \_\_\_\_\_

Cause of incident/issue (detailed): \_\_\_\_\_

2. Serial Number (found on back of device): \_\_\_\_\_

Date of incident/issue: \_\_\_\_\_

Cause of incident/issue (detailed): \_\_\_\_\_

**Once submitted and approved, a new device(s) will be shipped out with a prepaid return shipping label.**

**Please use the boxes/packaging from the new shipment and the shipping label to return the item(s) within 10 days. Items not returned within the timeframe will be invoiced at a rate of \$475 per walt and wrangler replacement fee.**

To be Completed by weavix:

**RMA Number Issued:** \_\_\_\_\_